



## Critical Information for Social Profit Leaders 2.0

### Working Together To Support Our Social Profit Organizations

#### Together We Are Strong

This is the second in a series of informational documents created to help and support our social profit organizations in the Regional Municipality of Wood Buffalo. FuseSocial is committed to providing helpful and timely information for you, your board, staff and volunteers!

Our thoughts are with each and everyone one of you. Together we will recover, and rebuild.

#### **Current situation (May, 17<sup>th</sup>)**

The wildfire continues to burn in the Fort McMurray area and fire conditions remain extreme. The wildfire in Fox Creek also continues to burn. [A fire and off-highway ban](#) is in place.

The following communities are under an evacuation order: Fort McMurray, Anzac, Gregoire Lake Estates, Fort McMurray First Nation, Fort McKay First Nation, Municipal District of Greenview south of the Hamlet of Little Smoky.

**Residents of Fort McMurray should not expect to return home for an extended period of time. Public safety is our number-one priority, and residents won't be able to return home until it is safe to do so.**

Little Smoky/Municipal District of Greenview residents can find evacuation information and updates on [Alberta Emergency Alert](#) and the [Municipal District of Greenview website](#). Residents can receive updates on our website, and through [Red Cross](#).



## Town Hall Meetings- a source of accurate and timely information.

The Municipal Affairs Minister Danielle Larivee and government representatives for an interactive question and answer session. Chad Morrison, Alberta Wildfire provided update on the state of the fire. Scott Long provided update on operations and what is happening to make Fort McMurray safe. Also Chief Medical Officer of Health for Alberta spoke about the health and mental health for the community. Supports are in place through Alberta Health and Mental Health 18773032642 or Health Links at 811 (24/7 and free).

This town hall call addressed questions from Fort McMurray residents and agency staff such as;

- When can I return?
- How can I help?
- Is there any free accommodation?
- How do I access emergency financing?
- When will I know if my home is okay?
- When will the airport be opened?
- How do people who are new to Fort McMurray and don't yet have ID access help?
- How do I refill my prescription?

Alberta Health has produced the **Health In Tough Times** document to provide information and support. This document can be accessed here:

<http://www.albertahealthservices.ca/news/page13094.aspx>

**These town hall meetings are important accurate information for you, your board, staff and volunteers. The government officials answer questions live. You may listen to the recent town hall meeting here:**

<https://soundcloud.com/your-alberta/sets/evacuee-telephone-town-halls>

Other Town Hall Meetings scheduled for May 11 and 12 will be available at: <http://www.alberta.ca/emergency.cfm>

## A few more things to do

The first document (also available on FuseSocial website <http://www.fmunityedway.com/>) outlined a number of actions to take immediately. Here are a few more things to do and think about as it relates to your organization, and your teams and volunteers.

- Make sure your social profit organization contacts your automatic withdrawal bill payments (e.g. phone, internet etc.) as many are waiving the payment for the month.
- Contact your insurance company (for your organization and people's personal policies such as home, vehicle, etc.)
- Contact your credit card company to inquire what benefits your card offers to assist
- Contact Canada Post about forwarding or holding your mail.

## Operating Your Organization Remotely

There are a number of things you and your organization can do to operate remotely in this time of crisis and transition:

- Many organizations are providing **free office space** for organizations to work from temporarily.

The **Edmonton Chamber of Commerce** is offering complimentary office space to businesses displaced by wildfires in the Wood Buffalo region at their World Trade Centre Edmonton building at 9990 Jasper Avenue.

**To book space, email [reception@edmontonchamber.com](mailto:reception@edmontonchamber.com) or call 780-426-4620**

- You may also wish to discuss this with your **insurance company**, and you can get some **free basic legal advice from Cooper & Company**

They offer initial support to review insurance policies and answer basic questions, they will also provide basic advice on the law for landlord and tenant questions. They will help with forms.

Additional services provided: notary, commissioner of oath and statutory declaration.

**To contact them, call 780-791-7787**

11618 119St. NW Edmonton

- Ensure you maintain **regular communication** with your team; you can use platforms like skype, phone, Face Time, email and tele-conferences.

Each organization is dealing with the situation differently. It is common that the organizations have staff, board and volunteers living temporarily in many different locations. Some organizations are working modified hours and using this time for building resilience in their team, planning, creating information and resources for clients, working on projects that have been on hold, looking at the many decisions that need to be explored as the transition and rebuilding process begins.

- **Plan the re-entry** with your team and **in collaboration with partner agencies**

Update your work plan to consider the many stages and elements of recovery:

- residents returning
- physical needs
- emotional responses
- health and education needs
- clean up
- rebuild
- celebration

Identify the services essential for comfortable and safe re-entry of evacuated residents



## Questions and Answers

### Q- What type of emergency funds are available for individual and families?

A- Your insurance company can often provide emergency living allowance funds. It is important to contact your Insurance Company immediately. If you are staying out of province you can call 888-350-6070 Red Cross and they can arrange help for you.

### Q- I had to leave my car behind when I evacuated, how can I get it back?

A- RMWB Answer: The RCMP has begun the process of relocating the vehicles that had to be left on Highway 63. A call centre will be established for Albertans to inquire about or arrange pick up of vehicles. The contact information for the call centre will be posted as soon as it's available. (Source: <http://www.rmwb.ca/News-Room/RMWB-Wildfire-Information/2016/5/Status-update-for-the-Regional-Municipality-of-Wood-Buffalo-Fort-McMurray-Wildfire.htm>)

### Q- What about any tax bills we have to pay for our organization, or in our personal lives?

A- This is the information provided by CRA and Alberta Government. "Tax relief measures are now in place for individuals, businesses and first responders who unable to file or pay taxes on time. Call a designated CRA telephone agent to request taxpayer relief or get advice on lost, destroyed or damaged records at: <http://www.alberta.ca/emergency.cfm> "

- 1-800-959-8281 for individuals
- 1-800-959-5525 for businesses

### Q- I am hearing about Emergency Debit Cards. What are these, and we can we access them?

A- The Alberta Government has advised that more information will be released this week. It is understood that the amounts will be as follows: \$1,250 per adult and \$500 per dependent in emergency financial assistance will be provided to people who have been displaced. Details on when and how to obtain the cards will be announced May 11. Information will be posted here <http://www.alberta.ca/emergency.cfm#financial> and through 310-4455.

**Q- How do I get my medication renewed immediately?**

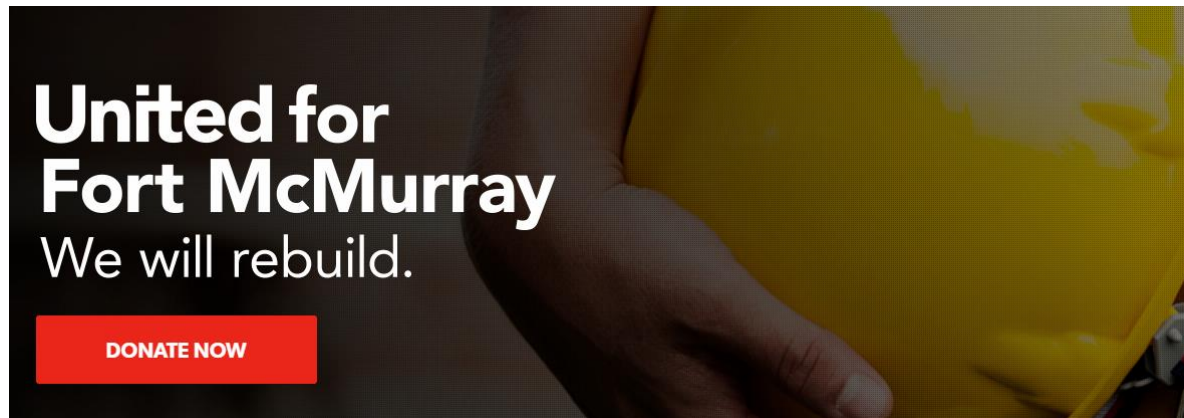
A- The Town Hall Meeting advised that **Alberta Works** is the source to help with immediate and urgent needs.

**Q- We are hoping that smoke or water damage has not affected our agency photos. And of course our staff, volunteers and board may have had their homes affected by fires. How can we help preserve those memories?**

A- Many photographers have posted on line that they are generously willing to provide people with the original photo files. Contact your photographers to arrange this.

## United Way has started a campaign

The United Way of Fort McMurray has commenced a campaign to support the organizations in Fort McMurray. The link is



<https://www.unitedforfortmcmurray.ca/>

We encourage you to share this link with others. We greatly appreciate the support and commitment from United Way.

## Resources & Information

For unemployed, please check: <http://www.rmwb.ca/>



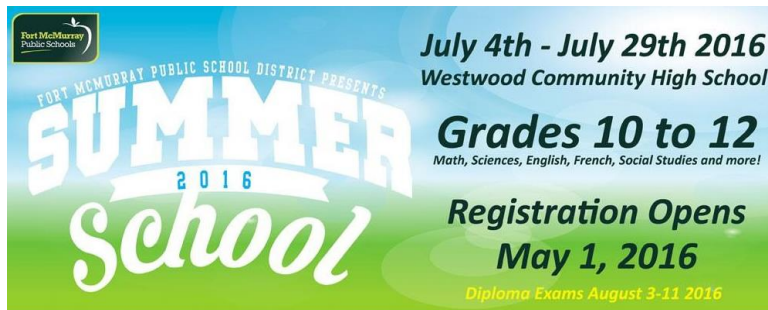
**WILDFIRE RECOVERY**

click here

Eager to help us rebuild?  
Sign up to offer your resources to the recovery.

The banner features a blue background with a white box containing the text 'WILDFIRE RECOVERY'. To the right, there is a white icon of a wrench and a screwdriver crossed, with the text 'click here' above it. Below the icon, the text 'Eager to help us rebuild? Sign up to offer your resources to the recovery.' is displayed. There are small navigation arrows on the left and right sides of the banner.

For students, please check: <http://www.fmpsdschools.ca/>



Fort McMurray Public Schools

FORT MCMURRAY PUBLIC SCHOOL DISTRICT PRESENTS

**SUMMER**  
2016  
**School**

July 4th - July 29th 2016  
Westwood Community High School

**Grades 10 to 12**  
Math, Sciences, English, French, Social Studies and more!

Registration Opens  
May 1, 2016

Diploma Exams August 3-11 2016

The banner has a green and blue gradient background. It features the Fort McMurray Public Schools logo in the top left. The main text 'SUMMER 2016 School' is in large, stylized white and blue letters. To the right, it lists the dates 'July 4th - July 29th 2016' and the location 'Westwood Community High School'. Below that, it specifies 'Grades 10 to 12' and lists subjects: 'Math, Sciences, English, French, Social Studies and more!'. At the bottom, it says 'Registration Opens May 1, 2016' and 'Diploma Exams August 3-11 2016'.



**Rebuilding Together**

**#YMMSTRONG #FMPSDSTRONG**

Updated Information is available on:

 @FMPSD  @DougNicholls2  facebook.com/fmpsd

The banner has a dark green background with a white outline of a house. The text 'Rebuilding Together' is in large, yellow, outlined letters. Below it are the hashtags '#YMMSTRONG #FMPSDSTRONG' in white. The text 'Updated Information is available on:' is in yellow. At the bottom, there are social media icons for Twitter and Facebook, followed by the handles '@FMPSD', '@DougNicholls2', and 'facebook.com/fmpsd'.

## City of Edmonton support

- Digital road signage to help drivers find their way to the Emergency Reception Centre
- Route 747 is available for free one-way travel from the airport to Century Park.
- Free ETS bus passes
- Free admission to recreation centres and some major City attractions
- Coordination of donations from cities across the country
- Liaison and information-sharing with eight other concerned Alberta municipalities
- Liaison with partner agencies, including Red Cross and Edmonton Emergency Relief Services

## For More Information

<b>Online</b>	<a href="#"><u>Contact 311 Online</u></a>
<b>Telephone</b>	In Edmonton: 311 Outside Edmonton: 780-442-5311
<b>TTY</b>	780-944-5555
<b>Email</b>	<a href="mailto:311@edmonton.ca"><u>311@edmonton.ca</u></a>

## City of Calgary information coming up soon

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<sup>i</sup> This document has been developed in collaboration with Charmaine Hammond, and you may connect with her at [Charmaine@hammondgroup.biz](mailto:Charmaine@hammondgroup.biz) with any updates or questions you may have specific to this resource.